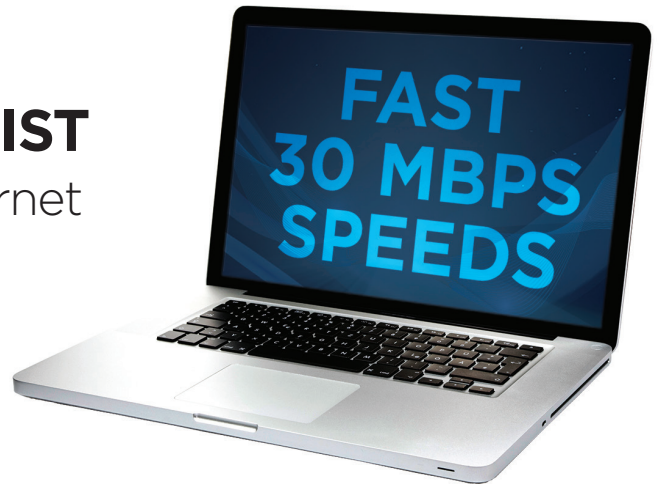




SPECTRUM INTERNET™ ASSIST

Affordable, reliable high-speed Internet access for qualifying households



Spectrum Internet Assist is a new low-cost, high-speed broadband service that provides qualifying households with Internet service for **\$14.99 per month**.

To qualify for Spectrum Internet Assist, a member of the household must be a recipient of one of the following programs:

- The National School Lunch Program (NSLP); free or reduced cost lunch
- The Community Eligibility Provision (CEP) of the NSLP
- Supplemental Security Income (SSI) (age 65 and over only)

Programs that do not qualify for Spectrum Internet Assist: Social Security Disability (SSD), Social Security Disability Insurance (SSDI), and Social Security Retirement and Survivor Benefits are different from Supplemental Security Income (SSI) and do NOT meet eligibility requirements.

If you believe you may qualify, visit SpectrumInternetAssist.com.

- Enter in your 5-digit zip code to see if Spectrum Internet Assist is available in your area.
- If available, you will receive direction to call 1-844-525-1574 to start the qualification process.
- If Spectrum Internet Assist is not available in your area, you will receive a coming soon message and to check back for updates.

GET CONNECTED WITH HIGH-SPEED INTERNET FOR **\$14.99/MO**

Spectrum Internet Assist gives your household a reliable, blazing-fast connection to the world of information, education, entertainment and services that are available online.

With Spectrum Internet Assist, you'll enjoy:

- 30 Mbps of Internet speed with NO data caps
- **FREE** Internet modem
- No contracts, ever
- Add fast in-home WiFi for \$5 more a month

To get started, visit:
SpectrumInternetAssist.com

SPECTRUM INTERNET ASSIST: Limited time offer; subject to change; not transferable. Availability of offer based on eligibility. Offer valid to qualified residential customers who (i) have not subscribed to Charter Communications', Time Warner Cable's or Bright House Networks' Internet services within 30 days prior to requesting services under this offer, (ii) have no outstanding debt for any of Charter Communications' services that was incurred within 1 year prior to requesting services under this offer and (iii) have no outstanding debt to Charter Communications that was incurred for services provided under this offer and that are subject to Charter Communications' ordinary debt collection procedures. Install, equipment, taxes, fees and surcharges may be extra; additional services are extra. Available Internet speeds may vary by address. Download speeds are up to 30 Mbps and upload speeds are up to 4 Mbps. WiFi: Equipment, activation and installation fees may apply. Services subject to all applicable service terms and conditions, subject to change. Services not available in all areas. Restrictions apply. ©2017 Charter Communications. All rights reserved.

Spectrum Q&A:

Q) What is Spectrum Internet Assist and how is it a superior broadband service?

A) It's a low-cost, high-speed broadband service that we're offering to eligible low-income U.S. families and seniors in its national footprint. Spectrum Internet Assist service offers eligible customers low-cost broadband speeds three times faster than comparable services offered by competitors, making Spectrum Internet Assist the only low-cost broadband service for low-income households that meets and even exceeds the Federal Communications Commission's (FCC's) definition of "high-speed."

Q) Who is eligible to sign-up for Spectrum Internet Assist?

- Families with students who participate in the National School Lunch Program
- Seniors who are 65 and older who receive Supplemental Security Income program benefits
- Additional Criteria:
 - Current phone and video customers who meet one of the two criteria above can enroll
 - Prospective Spectrum Internet Assist enrollees cannot have had a Charter/Time Warner Cable/Bright House Network broadband subscription within 60 days of signing up
 - Prospective enrollees will not be denied participation in the program due to a bad credit score, but they must clear any outstanding debt incurred within the last year with Charter, Time Warner Cable or Bright House Networks in order to be eligible.

Q) Can you provide me with the website and 1-800 # that prospective enrollees would call to determine eligibility and sign-up if they are qualified?

*A) The website is www.SpectrumInternetAssist.com & the toll-free number is **1-844-525-1574**.*

1. We are also offering a 60-day free broadband package for new households with students.
Charter to Offer Free Access to Spectrum Broadband and Wi-Fi for 60 Days For New K-12 and College Student Households and More

<https://corporate.charter.com/newsroom/charter-to-offer-free-access-to-spectrum-broadband-and-wifi-for-60-days-for-new-K12-and-college-student-households-and-more>

2. We are also opening up our WI FI to the entire public. Here is a link to the WI FI hotspots nationally. <https://www.spectrum.com/wifi-hotspots.html>

Charter is participating in "FCC Chairman Pai Launches The Keep Americans Connected Pledge"

<https://www.fcc.gov/document/chairman-pai-launches-keep-americans-connected-pledge> -
Open our Wi-Fi hotspots to any American who needs them